

## **National Rural Health Association Refund Policy**

The following policies apply to refunds associated with revenue collected by National Rural Health Association:

### **2020 San Diego Events:**

NRHA is issuing a **no-risk registration policy** for our 2020 Annual Rural Health Conference, Rural Hospital Innovation Summit, Health Equity Conference, and Rural Medical Education Conference due to COVID-19. Cancellations will be either refunded in full or reserved as a credit toward a future event.

### **Other Conferences and Seminars:**

1. For cancellations received by National Rural Health Association at least 30 days prior to a conference or seminar, a full refund, less a 30% processing fee, will be provided to the registrant.
2. For cancellations received less than 30 days prior to a conference or seminar, a credit towards attendance at a future conference or seminar will be provided.
3. No refunds or credits will be provided for no-shows and cancellation notifications received after the conference or seminar is held.

### **Publications and Other Products:**

Full refunds will be provided upon the return of a publication in undamaged (re-sellable) condition from the customer.